



**ISO 9001:2008 Internal Auditor
Plus 4-hour Understanding ISO
February 24-26, 2010**

Grand Lake Manufacturers' Council, Inc. (GLMC) will host ISO 9001:2008 Internal Auditor Training. This training will be preceded with a 4-hour *Understanding ISO 9001:2008* session to "refresh" auditor participants on the ISO standard. However, if your company is not currently pursuing ISO, you may want to attend just the *Understanding ISO* to get an overview of the standard's requirements and the Quality Management Principles. (Understanding ISO is a great overview for managers too!)

Understanding ISO 9001:2008 Training—provides a comprehensive understanding of the purpose and intent of the ISO 9001-2008 standard. Participants will get an overview of the ISO standard and will analyze the Quality Management Principles on which the standard is based. The session will also explore the role of a Quality Management System in helping a company operate with increased effectiveness, consistency, customer satisfaction and continuous improvement. This 4-hour session is a prerequisite to the Internal Auditor Training or may be taken as an introduction to ISO.

ISO 9001:2008 Internal Auditor Training—provides knowledge and skills necessary to successfully perform internal audits of an ISO 9001:2008 quality system. It is a combination of classroom instruction, team activities and case study.

About your instructor: Jeff Cole serves as Quality Management System Coordinator for Moore Norman Technology Center. Jeff is an experienced and certified quality system trainer, auditor and consultant and has assisted numerous organizations with quality management needs. Jeff has extensive experience in designing, implementing and assessing ISO/QS 9000, TS 16949, ISO 14000, LEAN systems and continual improvement methodologies in world class manufacturing and service organizations. Jeff is a national Malcolm Baldrige Examiner, OK Quality Award Examiner and a member of the American Society for Quality.

Details--

Training Dates: ISO 9001:2008 Internal Auditor Training
February 24 & 25, 8-4:30 & October 26, 8:00-Noon

Training Location: Northeast Technology Center, 19901 S. Hwy 69, Afton, OK 74331
Room 25B (NTC phone # 918-257-8324)

Cost: \$275.00 ISO 9001:2008 Internal Auditor Training (includes Understanding ISO)
Cost for ISO Internal Auditor Training includes all training materials (including ISO 9001:2008 standard), breaks and lunch on Wednesday & Thursday

\$ 35.00 Understanding ISO 9001:2008 4-hour overview ONLY
February 24th, 8-NOON (this session is included with the Internal Auditor Session at no additional fee)



TO REGISTER:
Email NAME, EMAIL & PHONE #
of each participant to:
marsha.cole@okalliance.com